



Burnham Commercial
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October 19, 2012

This letter serves to state Burnham Commercial's policy regarding the support of field fuel conversion of Burnham boilers. Although we recognize that customers may wish to convert their boilers from one fuel to another due to reasons of fuel price, availability, or convenience, Burnham Commercial will not support these field conversions by supplying parts, instructions, schematics, or advice unless the boilers are relatively new, specifically five years old or less.

Although this practice may have been done in the past, there are significant potential safety concerns surrounding field conversions. As repairs, modifications, or upgrades are made to these older boilers, inadvertent disturbance to the components can cause improper combustion resulting in low excess air and high CO levels. This is a safety concern especially in atmospheric products where a flow balance between combustion air and fuel flow is achieved.

Obviously the customers can do what they would like with their equipment, but for the above safety reasons we have chosen not to support these types of conversions.

Sincerely,

A handwritten signature in black ink that reads "Jim Knauss". The signature is written in a cursive, flowing style.

Jim Knauss
Engineering Manager
Burnham Commercial

cc: Dave Lackmann
Doug Oest
Deb McClune
Eileen Haines
Randy Fisher